

# **OCCS Amendments**

## Version 2.6.16:

- 1. TDS u/s 194Q as declared on MSEDCL TDS Portal will be considered and deducted from the Net Bill Amount to be paid by the consumer.
- 2. Part-payment facility is extended to all consumers who have Arrears and want to pay only Arrears. Option for payment of Arrears and Net Bill is made available in OCCS.
- 3. Prepaid consumers from City Corporation Ltd. and Nanded City Corp. have been given facility to make part payment through OCCS Collection Counters.
  - a. City Corporation Ltd. pre-paid consumers are allowed to make part payment on any counter in OCCS.
  - b. Nanded City Corp's (BU 4860) Prepaid consumers are allowed part payment on any of the 2 counters of Nanded City Corp. i.e. BU 4860.

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Bill revision approved adjustment amount is considered in bill amount.

#### Version 2.6.13:

Part payment is allowed in following circumstances.

- 1. Consumers who have raised billing grievances through CRM, and bill revisions are pending for approval in OBR.
- 2. In special cases, consumers identified by the SDO in the web console for partial payment. The SDO will specify the minimum amount to be paid and provide a reason for partial payment. OCCS will allow partial payment for such cases by accepting minimum bill amount recommended by SDO.

### Version 2.6.12:

Part payment is allowed in following circumstances.

- 1. All government connections, including Public Service and Public Services Others tariff.
- 2. All cases flagged in Billing: Court cases consumers allowed for partial payment.

### Version 2.6.10:

Part payment is allowed in following conditions.

- 1. AG, PWW and Street light category consumers are allowed to make part payments.
- 2. Departmental counters are allowed to accept part payment.